

Frequently Asked Questions for the 2020 Virtual Graduation Celebration on Friday, May 8 at 7:00PM

Do I need to have a Facebook account to watch the celebration on Facebook Live?

You don't need a Facebook account to watch with us on Facebook Live. Simply click the button "WATCH ON FACEBOOK LIVE" when it is made available from the <u>Virtual</u> <u>Graduation Celebration event page</u>. You will however, need a Facebook account to interact with other viewers (via text, pictures, and emojis) in the comments area.

Do I need to have a YouTube account to watch the celebration on YouTube Live?

You don't need a YouTube account to watch with us on YouTube Live. Simply click on the button "WATCH ON YOUTUBE LIVE" when it is made available from the <u>Virtual Graduation Celebration event page</u>. You will however, need a YouTube account to interact with other viewers (via text and emojis) in the comments area. Please note that you may also be able to access YouTube if you have a Gmail or a Google Drive account, you can use those login credentials to log in to YouTube.

Will this event be recorded?

Yes! Recordings will be available on both Facebook and YouTube by 8:00PM on Friday, May 8. Be sure to "Like" us on Facebook and/or click "Subscribe" on YouTube to be notified when the recording is available!

I can't hear anything on Facebook or YouTube. What do I do?

Both Facebook and YouTube have a sound icon located on the left hand side of the "view" screen. Hover your mouse over the left corner and you will see the sound icon.

Make sure that the slide bar following the sound icon is turned up all the way. If you still can't hear, check your computer sound icon located on the "task" bar at the bottom right of your computer screen.

My browser won't load or show the celebration stream. What can I do?

First, restart your computer and try again. Second, make sure your computer software is up to date. Third, make sure you are using a modern web browser (Safari, Chrome and Firefox, for example).

How do I access the Zoom afterparty?

The virtual afterparty will begin at 8:00PM on Zoom via the following link: https://umd.zoom.us/j/99102546822?pwd=Q0tYR0JhM1FmK0VVMFQzQm5aWUZuQT09

You do not need a Zoom account to participate. Webcams are encouraged (so others can see and hear you), but they are not required as you can still engage in the text-based chat without a webcam. You can also call into the event by dialing **301-715-8592**, and when prompted, enter the Meeting ID: **991 0254 6822**, followed by pound (#).

How will the Zoom afterparty work once I'm in?

The event will consist of some large group activities, as well as eight rounds of random "breakouts." Make new friends and have some fun!

Will my university hold its official graduation commencement online too?

USG's partner institutions will each make their own plans to honor their graduates. Please click on the links below to see the commencement plans, dates and times for when your institution is celebrating you!

- Bowie State University
- Salisbury University
- Towson University
- University of Baltimore
- University of Maryland, Baltimore
- UMBC
- University of Maryland, College Park
- University of Maryland Eastern Shore
- University of Maryland Global Campus

For additional questions, email **shadygrove@umd.edu**. Please allow 24 hours for a response.