Hershey Entertainment & Resorts Company
SUMMER 2020 HOSPITALITY INTERN - Food and Beverage
Career Connector Job ID #11047

Description
HOSPITALITY INTERN - Food and Beverage
location: Corporate Services
Interest: Food & Beverage
Type: Internship
Hourly Wage: $12.00

Job Description:
Are you ready to launch your career within the Hospitality industry? Join our summer internship team and create sweet memories for our guests! Hershey Entertainment & Resorts is seeking interns to participate in our 2020 Summer Hospitality Internship Program (HIP). The HIP program is geared towards college students pursuing a degree from an accredited institution that will support a career in the Hospitality and Tourism Management, Food & Beverage, Entertainment and Recreation Industries.

Within the Food & Beverage concentration, interns will supervise in one of our front-of-house food operations. You will have the opportunity to see all aspects of F&B management including service, staff training, inventory management, staff management, operating procedures, and will have exposure to participating in projects such as menu development and program planning for concessions outlets and seasonal events. As an intern you will utilize your customer communication skills to increase productivity while learning the core values that support our mission. Working closely with your hiring managers, you will gain invaluable exposure and experience within the hospitality industry.

Program Length: The approximate dates of this internship are May 2020 through September 2020.
Housing: This internship is located in Hershey, PA. Student housing is available in the surrounding area.
Interview Process: Upon completion of the application, your resume will be reviewed and qualified candidates will be asked to complete a video interview. Upon completion of your video interview your video interview will be passed on to our hiring managers for consideration.
To learn more about our Food and Beverage Hospitality Internship please copy and paste the following web address into another browser. https://www.hersheyjobs.com/assets/pdf/fb-internship.pdf

Food and Beverage Locations:
A student will be selected to work in one of the following areas within the Food & Beverage concentration:
Chocolatetown Restaurant
Hersheypark: Beverage, Catering Services, Concessions
Hershey Country Club: Food & Beverage/Recreation
Hershey Lodge: Cocoa Beanery, Cocoa Cabana, Fire & Grain, Hershey Grill, The Bears’ Den, The Forebay
The Hotel Hershey: Banquets, Cocoa Beanery, Harvest & Poolside, Room Service, The Circular, Trevi 5

Basic Qualifications:
Must be 18 years of age or older
Must be entering your Freshman, Sophomore, Junior or Senior year Fall 2019 and Majoring/Minoring in the Hospitality & Tourism, Food and Beverage, Travel & Tourism or related fieldSeniors planning to graduate in May of 2020 will be considered

Additional Qualifications:
Some positions may require a valid Driver’s License
Strong customer service skills
Proven leadership skills with an understanding of conflict resolution and problem solving.
Ability to communicate professionally and effectively
Abide by appearance standards and be able to maintain hospitality standards for the assigned property
Ability to maintain composure in a fast paced environment
Keyboarding skills and computer literacy
This paid internship is eligible for housing, through our housing partner. The cost for housing will be deducted from the interns’ paycheck. Housing is NOT on property, so applicants MUST have reliable transportation, as housing could be up to 15 miles away, and possibly not on the bus route.

Working Conditions:
Transportation is not provided for this program, all selected students must have reliable transportation to and from work assignments
Must be able to work a flexible schedule based on operational needs, including weekends and holidays
Physical requirements are based on position to include but are not limited to: standing, sitting, hearing, speaking, reaching lifting/pushing/carrying (up to 75lbs), bending & walking
Flexible work environment requires adaptability to demanding/fast pace, noise and various weather conditions. Hershey Entertainment & Resorts is an Equal Opportunity Employer.

Location: Hershey, Pennsylvania United States
Position Type: Full Time, Internship & Co-op, Summer
Desired Class Level(s): Junior, Senior

To Apply