Setting your USG Login Password by Phone

Note: Before you can claim your USG Logon ID, you will need to obtain a USG ID card from the mailroom located in Building 4, room 1316. For information about the USG ID card please visit: shadygrove.umd.edu/campus-resources/usg-id-cards

To set up your USG Login Password, please follow these steps:

1) On your mobile device (android, iPhone) scan the QR Code:

2) Tap “Password Reset” for new students, staff and faculty or for those who forgot their USG Login password

3) After tapping “Password Reset”, enter the SG# that is on your USG ID card

4) Enter the characters in the picture below the SG# field and click “Continue”

5) Select the email from the drop down (this will be used as a recovery method)

6) Enter the characters in the picture below and click “Continue”

7) Check your email from step 5 and look for an automated email containing a confirmation code

8) Enter the confirmation code provided by the automated email

9) Enter the characters in the picture below and click “Continue”

10) Set your password using the guidelines

11) Enter the characters in the picture below and click “Reset Password”

12) You have now set up your USG Login password
Setting your USG Login Password from PC / Laptop

Note: Before you can claim your USG Logon ID, you will need to obtain a USG ID card from the mailroom located in Building 4, room 1316. For information about the USG ID card please visit: shadygrove.umd.edu/campus-resources/usg-id-cards

To set up your USG Login Password, please follow these steps:

1) On your computing device (laptop or computer) enter the following URL: shadygrove.umd.edu/passwordreset
2) There are 2 buttons you can click:
   a. “Forgot My Password” is for returning students, staff and faculty who forgot their USG Login password
   b. “New to USG” are for new students, staff and faculty (first time on the USG campus)
3) When selecting one of the buttons, enter the SG# that is on your USG ID card
4) Enter the characters in the picture below the SG# field and click “Continue”
5) Select the email from the drop down (this will be used as a recovery method)
6) Enter the characters in the picture below and click “Continue”
7) Check your email from step 5 and look for an automated email containing a confirmation code
8) Enter the confirmation code provided by the automated email
9) Enter the characters in the picture below and click “Continue”
10) Set your password using the guidelines
11) Enter the characters in the picture below and click “Reset Password”
12) You have now set up your USG Login password